

Kitsap County RFP/RFQ Scoring Summary Sheet

Date: 11/1/2023

Panel Members

Name	
Steve McMurdo	Panel Member #1
Barbara Paul	Panel Member #2
Stacey Smith	Panel Member #3
Tawnya Weintraub	Panel member #4

RFP/ RFQ Name	Panel #1	Panel #2	Panel #3	Panel #4	Average Score	Final Score	Rank
Sound Self, LLC	94	94	94	94	94		1 st
TrueCare24	53	53	53	53	53		2 nd

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General Scoring Sheet: Sound Self, LLC

The proposal is to be brief (no longer than five pages) and must include the following:

The total number of available points is 100.

1. Qualifications and Experience. (Maximum 50 points) **Score: 47**
Describe qualifications and relevant experience providing direct and supportive services to older individuals and informal caregivers. Please include information about serving individuals diagnosed with dementia or other neurocognitive disorders, providing community educational workshops about Aging topics, and developing digital media or similar format of caregiver information, such as a newsletter.
Reference the specific activities identified in the Scope section.
2. Program Design. (Maximum 30 points) **Score: 28**
Describe when and who will provide the services. Describe the methods and procedures that will be used in rendering services, methods for collecting demographics, as well as determining if an individual or entity needs assistance with a referral service outside program scope.
Specify if virtual services, such as zoom, TEAMS or other telehealth options, are available upon request.
3. Quality Assurance. (Maximum 10 points) **Score: 9**
Describe a process to ensure client and community satisfaction is collected and improves future planning and service delivery.
4. Internal Record Keeping. (Maximum 10 points) **Score: 10**
Describe the service delivery documentation procedures that the applicant proposes to utilize in the program. Include description of submitted timely accurate reports. Describe how client information is safeguarded.

COMMENTS:

THE PROPOSAL WAS COMPREHENSIVE. THOROUGH DOCUMENTATION OF CONNECTIONS TO LOCAL RESOURCES AND REFERRALS

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General Scoring Sheet: TrueCare24

The proposal is to be brief (no longer than five pages) and must include the following:

The total number of available points is 100.

1. Qualifications and Experience. (Maximum 50 points) **Score: 25**
Describe qualifications and relevant experience providing direct and supportive services to older individuals and informal caregivers. Please include information about serving individuals diagnosed with dementia or other neurocognitive disorders, providing community educational workshops about Aging topics, and developing digital media or similar format of caregiver information, such as a newsletter.
Reference the specific activities identified in the Scope section.
2. Program Design. (Maximum 30 points) **Score: 17**
Describe when and who will provide the services. Describe the methods and procedures that will be used in rendering services, methods for collecting demographics, as well as determining if an individual or entity needs assistance with a referral service outside program scope.
Specify if virtual services, such as zoom, TEAMS or other telehealth options, are available upon request.
3. Quality Assurance. (Maximum 10 points) **Score: 5**
Describe a process to ensure client and community satisfaction is collected and improves future planning and service delivery.
4. Internal Record Keeping. (Maximum 10 points) **Score: 6**
Describe the service delivery documentation procedures that the applicant proposes to utilize in the program. Include description of submitted timely accurate reports. Describe how client information is safeguarded.

COMMENTS:

LIMITED SPECIFICS OF DELIVERY OF SERVICES; MINIMAL REFERENCE TO INFORMAL CAREGIVER AND NEEDS; LIMITED EXPERIENCE WITH DEMENTIA DIAGNOSIS STAFFING (IN PERSON SERVICES) DETAILS UNKNOWN

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