



PENINSULA RSN

PRSN CROSS SYSTEM WORKING AGREEMENTS POLICIES AND PROCEDURES

Policy Name: HEALTHY OPTIONS COORDINATION

Policy Number: 14.02

Reference: DSHS Contract

Effective Date: 9/2005

Revision Date(s): 11/2010

Approved by: PRSN Executive Board

CROSS REFERENCES

- Policy: Primary Medical Care Provider and Hospital Emergency Rooms, Coordination of Care
- Policy: Corrective Action Plan

PURPOSE

The Peninsula Regional Support Network (PRSN) shall ensure the coordination of behavioral health and primary health care services for individuals with Healthy Options Plan coverage.

Healthy Options is a Medicaid Plan that allows enrollees the option to access to their Healthy Options Plan providers or the PRSN network for behavioral health services. The mandates dictate the enrollee personally chose which plan to seek behavioral health care services, not the plans.

PROCEDURE

1. The PRSN initiated the non-financial Working Agreements with the Healthy Options Plans that share the PRSN geographic region. The local area Healthy Options plans include:
 - Group Health
 - Community Health Plans of Washington (CHPW)
 - Molina
2. The non-financial working agreements include the following information:

- purpose of the agreement
 - system assumptions
 - covered benefits within the PRSN and the Plan
 - access to the PRSN services and the Plan
 - referral procedures between PRSN and the Plan
 - acute psychiatric hospitalization information
 - coordination of care protocols
 - financial responsibility information
 - points of contact
 - dispute resolution protocol
 - periodic review of document
3. The non-financial Working Agreements state that neither the PRSN nor its network providers will refer a Healthy Options enrollee to the Plan, if the enrollee is determined to be eligible for services from the PRSN based on medical necessity and the Access to Care Standards.
 4. The PRSN distributes the executed non-financial Healthy Options Working Agreements to the network providers in the geographical area.
 5. Once the non-financial Working Agreements are distributed, the PRSN provides training to the network regarding the document.
 6. The non-financial Working Agreements are updated upon request from either party or as stated in the periodic review section of the Working Agreements.

MONITORING

1. This policy is monitored through:
 - Annual network provider and subcontractor Administrative Reviews
 - Monthly Chart Reviews
2. If a provider performs below expected standards during any of the reviews listed above a Corrective Action will be required for PRSN approval. Reference PRSN Corrective Action Plan Policy.