



PENINSULA RSN

UTILIZATION MANAGEMENT POLICIES AND PROCEDURES

Policy Name: AUTHORIZATION OF SERVICES –
INDEPENDENCE FROM FINANCIAL
INCENTIVES

Policy Number: 7.02

Reference: 42 CFR 438.210; WAC 388-865-0225;
DSHS Contract

Effective Date: 7/2005

Revision Date(s): 9/2005

Approved by: PRSN Executive Board

CROSS REFERENCES

- Policy: Corrective Action Plan

PURPOSE

The PRSN delegates and contracts with an experienced managed care entity, outside the provider network, to make independent authorization of care decisions related to outpatient, inpatient, and residential service requests from the provider network.

The PRSN network provider payment structure is separate from the authorization for service decisions, and provides no financial incentives to the requesting network provider(s), the subdelegated Administrative Service Organization (ASO) or the Peninsula Regional Support Network.

PROCEDURE

1. The PRSN contracts with an administrative service organization (ASO), with URAC or NCQA accreditation, to provide authorization and utilization management services to the PRSN service delivery system.
 - The contractual fee is a fee negotiated prior to executing the contract and is not based on network provider financial incentives.
2. Network providers shall have effective policies and procedures that separate the staff responsible for requesting services from staff responsible for agency financial matters.

3. Network providers shall have established policies and procedures that ensure the staff responsible for requesting inpatient ITA authorization/certification are separate from staff responsible for agency financial matters.
4. The subdelegated ASO shall be responsible to make all final authorization determinations based on the formally adopted PRSN utilization policies, Utilization Management Plan, Levels of Care which includes the Access to Care standards, and related guidelines when making authorization determinations.

MONITORING

This Policy is a mandate by contract and statute.

1. This Policy is monitored through use of PRSN:
 - Annual PRSN Provider and Subcontractor Administrative Review
 - Exhibit N Provider Complaint and PRSN Grievance Tracking
 - Biennial Provider Quality Review Team on-site review
 - Quarterly Provider Performance Reports
 - Semi-annual Provider Revenue and Expense Report
2. If a provider performs below expected standards during any of the reviews listed above a Corrective Action will be required for PRSN approval.