

Call Volume	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov.	Dec.	Total
Total # of Calls Received													
Average Speed of Answer (# of rings)													
# of Calls that Abandoned													
Abandonment Rate													

Notes/ Comments/ Trends regarding Call Volume:

Inpatient Authorizations (Cert. Form)	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov.	Dec.	Total
Total # Inpatient Requests													
Total # Inpatient Authorizations													
Total # of Inpat. Voluntary Inpatient Requests													
Total # of Inpat. Voluntary Inpatient Authorizations													
Total # of Inpat. Involuntary Inpatient Requests													
Total # of Inpat. Involuntary Inpatient Authorizations													
Total # of E&T Voluntary Inpatient Requests													
Total # of E&T Voluntary Inpatient Authorizations													
Total # of E&T Involuntary Inpatient Requests													
Total # of E&T Involuntary Inpatient Authorizations													
Total Authorized for Child (<17 years)													
Total Authorized for Adult (>18 years)													
* ATT for Inpatient, in days													
Network Contacts													
Total # of Contacts from Network Agency													
JMHS													
KMHS													
PCMHC													
WEOS													
JMHS													
InPt Admits Authorized Total													
Community Hospitals, Admits Vol.													
Community Hospitals, Admits ITA													
E&T, Admits Vol.													
E&T, Admits ITA													
Total # of Extensions Authorized													
Total # of Medicaid Authorized													
Total # of Medicaid/ Medicare Authorized													
Total # of Non-Medicaid Authorized													
KMHS													
InPt Admits Authorized Total													
Community Hospitals, Admits Vol.													
Community Hospitals, Admits ITA													
E&T, Admits Vol.													
E&T, Admits ITA													
Total # of Extensions Authorized													
Total # of Medicaid Authorized													
Total # of Medicaid/ Medicare Authorized													
Total # of Non-Medicaid Authorized													
PCMHC													
InPt Admits Authorized Total													
Community Hospitals, Admits Vol.													
Community Hospitals, Admits ITA													
E&T, Admits Vol.													
E&T, Admits ITA													
Total # of Extensions Authorized													
Total # of Medicaid Authorized													
Total # of Medicaid/ Medicare Authorized													
Total # of Non-Medicaid Authorized													
WEOS													
InPt Admits Authorized Total													
Community Hospitals, Admits Vol.													
Community Hospitals, Admits ITA													
E&T, Admits Vol.													
E&T, Admits ITA													
Total # of Extensions Authorized													
Total # of Medicaid Authorized													
Total # of Medicaid/ Medicare Authorized													
Total # of Non-Medicaid Authorized													
Not Authorized/ Denial Information													
Total # InPt Not Authorized for PRSN													
JMHS													
KMHS													
PCMHC													
WEOS													

* ATT = Average Turnaround Time

Notes/ Comments/ Trends regarding Inpatient:

Outpatient Authorizations (PRAT)												
Total # of Outpatient Authorizations												
Total # of Contacts from Network Agency												
JMHS												
KMHS												
PCMHC												
WEOS												
Total # Medicaid Individuals Authorized												
JMHS												
KMHS												
PCMHC												
WEOS												
Total # of Medicaid/Medicare Individuals Authorized												
JMHS												
KMHS												
PCMHC												
WEOS												
Total # of Non-Medicaid Individuals Authorized												
JMHS												
KMHS												
PCMHC												
WEOS												
Total # of Admits Authorized												
JMHS												
KMHS												
PCMHC												
WEOS												
* ATT of Admits Authorized, in days												
Total # of Continued Stay Authorized												
JMHS												
KMHS												
PCMHC												
WEOS												
Continuations Pending												
* ATT of Continued Stay Authorized, in days												
Total # of Inactivations Authorized												
JMHS												
KMHS												
PCMHC												
WEOS												
Inactivations Pending												
* ATT of Inactivations Authorized, in days												
Levels of Care Authorized												
JMHS												
Level 1 Services Authorized, New Admit												
Level 1 Services Authorized, Continuation												
Level 2 Services Authorized, New Admit												
Level 2 Services Authorized, Continuation												
Assessment Only/Admit Denied												
KMHS												
Level 1 Services Authorized, New Admit												
Level 1 Services Authorized, Continuation												
Level 2 Services Authorized, New Admit												
Level 2 Services Authorized, Continuation												
Assessment Only/Admit Denied												
PCMHC												
Level 1 Services Authorized, New Admit												
Level 1 Services Authorized, Continuation												
Level 2 Services Authorized, New Admit												
Level 2 Services Authorized, Continuation												
Assessment Only/Admit Denied												
WEOS												
Level 1 Services Authorized, New Admit												
Level 1 Services Authorized, Continuation												
Level 2 Services Authorized, New Admit												
Level 2 Services Authorized, Continuation												
Assessment Only/Admit Denied												

* ATT = Average Turnaround Time
Notes/ Comments/ Trends regarding Outpatient:

Residential Services Authorizations (PARS)												
Total # Residential Authorizations												
* ATT of Admits Authorized, in days												
Total Authorized for Child (<17 years)												
Total # of Contacts from Network Agency												
JMHS												
KMHS												
PCMHC												
WEOS												
Total # Medicaid Individuals Authorized												
JMHS												
KMHS												
PCMHC												
WEOS												
Total # of Medicaid/Medicare Individuals Authorized												
JMHS												
KMHS												
PCMHC												
WEOS												
Total # of Non-Medicaid Individuals Authorized												
JMHS												
KMHS												
PCMHC												
WEOS												
Total # of Authorized for Brief												
JMHS												
KMHS												
PCMHC												
WEOS												
Total # of Authorized for Long-Term												
JMHS												
KMHS												
PCMHC												
WEOS												
Total # of Residential Extensions												
JMHS												
KMHS												
PCMHC												
WEOS												
Not Authorized/ Denial Information												
Total # InPt Not Authorized for PRSN												
JMHS												
KMHS												
PCMHC												
WEOS												

* ATT = Average Turnaround Time
Notes/ Comments/ Trends regarding Residential Services: