



KITSAP COUNTY BOARD OF COMMISSIONERS

Efficient, accessible and effective county services

October 22, 2021

Robert Gelder
DISTRICT 1

Charlotte Garrido
DISTRICT 2

Edward E. Wolfe
DISTRICT 3

Mark L. Johnson, Executive Director and Secretary
Washington Utilities and Transportation Commission
621 Woodland Square Loop SE
Lacey, WA 98503

**Re: Enforcement against Waste Management – Brem-Air Disposal in
unincorporated Kitsap County**

Dear Mr. Johnson and Commissioners:

We are writing to request a meeting with the Commission to discuss enforcement action against Waste Management - Brem-Air Disposal (WM).

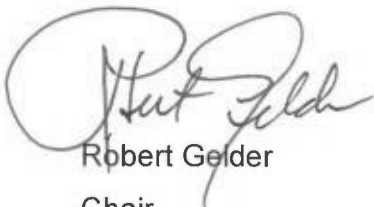
Since July 15, 2021, WM has adjusted collection routes in Kitsap County to accommodate a labor shortage. As a result, our residents have experienced missed collections with no refunds and often no notice. We expect missed collections to continue in our community; WM reports they will not be fully staffed until the end of December.

WM did not implement a labor disruption customer outreach plan as required by their tariff. As a result, Kitsap County staff have spent approximately 100 hours explaining WM's labor disruption and responding to resident complaints.

It is our understanding that WM's route adjustment does not comply with their tariff and that a labor shortage is not a permissible reason to miss a scheduled collection. We are aware the Commission is considering enforcement action against WM and would like to express our support of the quick implementation of both customer refunds and penalty assessments.

We look forward to meeting with the Commission at your convenience.

Sincerely,



Robert Gelder
Chair



Charlotte Garrido
Commissioner



Edward E. Wolfe
Commissioner

cc: Christopher Piercy, Sr. Program Manager – Kitsap County Solid Waste Division
Laura Moser, Public Sector Manager, Waste Management/Brem-Air
Robert Hall, District Manager, Waste Management/Brem-Air
John Kiess, Director, Environmental Health, Kitsap Public Health District
Steve Brown, Program Manager, Solid & Hazardous Waste, Kitsap Public Health District
Governor Jay Inslee
Senator Christine Rolfes, 23rd Legislative District
Representative Drew Hansen, 23rd Legislative District
Representative Tarra Simmons, 23rd Legislative District
Senator Tim Sheldon, 35th Legislative District
Representative Dan Griffey, 35th Legislative District
Representative Drew MacEwen, 35th Legislative District
Senator Emily Randall, 26th Legislative District
Representative Jesse Young, 26th Legislative District
Representative Michelle Caldier, 26th Legislative District