



## **SALISH BHO**

### **INTRODUCTION POLICIES AND PROCEDURES**

**Policy Name:** INTRODUCTION AND MISSION

**Policy Number:** 1.01

**Reference:** WAC 388-865-0200 through -0355, 71.24 RCW, 42 CFR, and State Contract

**Effective Date:** 7/2005

**Revision Date(s):** 11/2012; 7/2016; 7/2017; 6/2018

**Reviewed Date:** 7/2016; 7/2017; 6/2018

**Approved by:** SBHO Executive Board

## **INTRODUCTION**

The Salish Behavioral Health Organization (SBHO) is the prepaid health plan (PHP) that is the single point of responsibility for the delivery of Medicaid behavioral health services in Clallam, Jefferson, and Kitsap Counties. It was established in 2015 and is administered by Inter-local agreement as a division of the Kitsap County Human Services Department. The governance system consists of an Executive Board, who to which is responsible for making all contracting and funding decisions. It is made up of nine County Commissioners, three from each county, one elected tribal representative, and one non-voting member from Olympic Community of Health (Executive Director) and one non-voting representative from the SBHO Advisory Board (Chair). In addition, the region has organized an Advisory Board which advises the Executive Board and the SBHO administration regarding policy and procedures. The Advisory Board is comprised of 15 members (five from each county) and two tribal representatives, with a majority (51%) being consumers or parents or legal guardians of individuals with lived experience with a behavioral health disorder. The SBHO also utilizes an Ombuds program, which is staffed and region-wide, and contracted for through the Dispute Resolution Center of Kitsap County.

The SBHO subcontracts with the following Community Mental Health Providers to deliver mental health services:

East Clallam County: Peninsula Community Mental Health Center  
Peninsula Behavioral Health  
118 East 8th Street, Port Angeles, WA 98362  
(360) 457-0431

West Clallam County: West End Outreach Services - Forks Community Hospital  
530 Bogachiel Way, Forks, WA 98331  
(360) 374-6177

Jefferson County: Discovery Behavioral Health  
884 W. Park (PO Box 565), Port Townsend, WA 98368  
(360) 385-0321

Kitsap County: Kitsap Mental Health Services  
5455 Almira Drive NE, Bremerton, WA 98311  
(360) 405-4010

Kitsap County: Evaluation and Treatment Facilities:  
  
Youth Inpatient Unit---Kitsap Mental Health Services  
5455 Almira Drive NE, Bremerton, WA 98311  
(360) 377-8583  
  
Adult Inpatient Unit --Kitsap Mental Health Services  
5455 Almira Drive NE, Bremerton, WA 98311  
(360) 377-8581

The following organizations are contracted with to provide Substance Use Disorder Services:

Clallam County: Cedar Grove – Port Angeles  
221 N Race Street, Port Angeles WA 98362  
(360) 452-2443

Cedar Grove – Forks  
494 S Forks Avenue, Forks WA 98331  
(360) 374-5109

Olympic Personal Growth  
390 E Cedar Street, Sequim WA 98382  
(360) 681-8463

Reflections Counseling Services  
3430 E Hwy 101, Ste 3, Port Angeles WA 98363  
(360) 452-4062 Specialty Services II

True Star  
1912 W 18<sup>th</sup> Street, Port Angeles WA 98363  
(360) 565-2643

Jefferson County: Beacon of Hope/ Safe Harbor  
686 Lake Street, Ste 400, Port Townsend WA 98368  
(360) 385-3866

Kitsap County: Agape Unlimited  
4841 Auto Center Way #101, Bremerton WA 98312  
(360) 373-1529

Cascadia-Bountiful Life  
2817 Wheaton Way #205, Bremerton WA 98310  
(360) 373-0155

Kitsap Mental Health Services  
5455 Almira Drive NE, Bremerton WA 98311  
(360) 373-5031

Kitsap Recovery Center  
1026 Sidney Avenue, Port Orchard, WA 98366  
(360) 337-4625

West Sound Treatment Center  
1415 Lumsden Road, Port Orchard WA 98367  
(360) 876-9430

The following organizations are contracted with to provide Residential Services:

American Behavioral Health Systems (ABHS)  
ABHS - Chehalis  
500 SE Washington, Chehalis, WA 98532  
(360) 748-4776

ABHS - Port Angeles  
825 E 5<sup>th</sup> St, Port Angeles, WA 98362  
(360) 477-4790

ABHS – Spokane (On Mission)  
12715 E. Mission Ave, Spokane Valley, WA 98216  
(509) 232-5766

Cowlitz Family Health Center  
1057 12<sup>th</sup> Ave, Longview, WA 98362  
(888) 528-7364

Daybreak Youth Services  
11910 NE 154<sup>th</sup> Street, Brush Prairie, WA 98606  
(360) 750-9588

Excelsior Youth Center  
3754 W Indian Trail Rd, Spokane, WA 99208  
(509) 328-7041

Kitsap Recovery Center  
661 Taylor Street, Port Orchard, WA 98366  
(360) 337-4625

Lifeline Connections  
1601 East Fourth Plain Blvd, Bldg, 17, Ste. A212,  
Vancouver, WA 98661  
(360) 397-8246

Olalla Guest Lodge  
12850 Lala Cove Ln SE, Olalla, WA 98359  
(253) 857-6201

Pioneer Center North  
24961 Thompson Drive, Sedro Wooley, WA 98284  
(360) 856-3186

Prosperity Wellness Center  
5001 112<sup>th</sup> St E, Tacoma, WA 98446  
(253) 531-2103

Seadrunar Drug & Narcotic Center  
10344 14<sup>th</sup> Ave S, Seattle, WA 98168  
(206) 767-0244

SeaMar CHC  
113 23<sup>rd</sup> Avenue S, Seattle, WA 98144  
(206) 219-5980

Spokane Addiction Recovery Center  
812 S Walnut Spokane, WA 99204  
(509) 624-4504

Sundown M Ranch  
2280 State Route 821, Yakima, WA 98901  
(509) 457-0990

Triumph Treatment Services  
102 South Naches Avenue, Yakima, WA 98901  
(509) 248-1800

## **SBHO MISSION**

*The Salish Behavioral Health Organization (SBHO) is dedicated to ensuring and continually improving the delivery of quality behavioral health care so that the individuals we serve may better manage their illness, achieve their personal goals, and live, work and participate in their community.*

The SBHO stands by the following values:

1. We value individual and family strengths while striving to include their participation and voice in every aspect of care and development of policy and procedures.
2. We value and respect cultural and other diverse qualities of each individual.
3. We value services and education that promote recovery, resiliency, reintegration, and rehabilitation.
4. We work in partnership with allied community providers to provide continuity and quality care.
5. We treat all people with respect, compassion, and fairness.
6. We value the continuous improvement of services.
7. We value flexibility and creativity in meeting the needs of each individual.

The SBHO Guiding Principles include:

1. Consumer needs are #1.
2. Help the most people possible.
3. Keep administrative costs low to maximize direct service dollars.
4. No micro-management approach to network.
5. Effective service provision is a partnership (between the provider and client).
6. Promote a collaborative relationship with providers.

The Advisory Board periodically reviews and updates the SBHO mission statement, guiding principles, and goals.

## **MISSION OF THIS MANUAL**

The mission of this manual is provide uniform definitions, information, and procedures for the region in regard to access, treatment level guidelines, outcomes, service provisions, reporting requirements, data collection, marketing, quality management and other required SBHO policies and procedures. This is to ensure consistency among the provider network and subcontractors within the SBHO.

The SBHO does not discriminate and protects against provider discrimination for serving high risk populations, costly treatment, or specializes in conditions that require costly treatment.