



# Veterans Advisory Board

The purpose and establishment of the Veteran's Advisory Board is to advise the Board of County Commissioners on the needs of local indigent veterans, the resources available to local indigent veterans, and the programs that could benefit the needs of local indigent veterans and their families.

## BOARD MEETING

**DATE:** June 8, 2022  
**TIME:** 5:30 p.m.  
**LOCATION:** Olympic College, Building 4, Room 129

[Join Zoom Meeting](#)

Topic: Kitsap County VAB Meeting  
Meeting ID: 872 9855 0007  
Passcode: 737889  
Phone: 1-253-215-8782

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## A G E N D A

\* = Action Item

1. Call to Order Harry Gilger
2. Online Announcement (if required) Peggy Roy
3. Introductions Harry Gilger
4. Welcome Peggy Roy
5. Approval of Agenda\* VAB
6. Approval of Minutes, May 11, 2022 VAB
7. Guest Speaker
  - a. TBD
8. Reports
  - a. Veterans Assistance Funds (reports provided in packet)
  - b. Committee Reports
    - Tiny Houses – Clive
    - Veterans Garden – Dennis/George
    - Public Affairs – Joe
    - Military Appreciation – Joe
    - Social Media – Brian
    - Veterans Day – Bob
    - Women's Resource Group – Peggy

- Suicide Prevention – Rick/Dan
- Veteran Education – Tatiane
- Unforgotten Run – Harry
- CBOC (Feb, April, July, Oct) – Peggy

9. Old Business:

- a. The Unforgotten, Run to Tahoma - Peggy

10. New Business

- a. Discuss funding of September Stand Down. \*

11. Public Comment

12. Good of the Order/Announcements

13. Next Meeting, Time & Place – July 13, 2022, 1730, Olympic College, Building 4, Room 129

14. Adjourn

## VAB Events 2022

January TBD – Begin Run to Tahoma planning meetings

January 12 - 1730, VAB monthly meeting

February 9 - 1730, VAB monthly meeting

March 9 - 1730, VAB monthly meeting

March 5 - Military Appreciation Day, Kitsap County Fairgrounds Pavilion

March/April - Veteran Garden prep

April 13 - 1730, VAB monthly meeting

April 30 – Spring Stand Down; Grab & Go

May TBD – Veteran Garden Working Party

May 11 - 1730, VAB monthly meeting

May 27 – The Unforgotten, Run to Tahoma; transfer Veteran remains from Coroner to County Admin Building

May 28 – 1000, The Unforgotten, Run to Tahoma

June TBD – Veteran Garden Working Party

June 8 - 1730, VAB monthly meeting

July TBD – 1000 – 1200, Veteran’s Garden Working Party

July 13 - 1730, VAB monthly meeting

August TBD – Veterans Garden Working Party

August 10 – 1730, VAB monthly meeting

September 14 - 1730, VAB monthly meeting

September 10 - 1830- 2000; World Suicide Prevention

September 24 - Fall Stand Down; 1000 - 1400 + set up and tear down

October TBD - Veterans Garden Working Party

October 12 – 1730 VAB monthly meeting

November 5 - 0900 - 1400, VAB Retreat (no monthly meeting)

November 11, Veterans Day

December 14 - 1730, VAB monthly meeting

January 11, 2023 - 1730, VAB monthly meeting

January 2023 - begin Run to Tahoma planning meetings

**MINUTES OF THE  
KITSAP COUNTY VETERAN'S ADVISORY BOARD  
May 11, 2022  
Online Meeting**

**CALL TO ORDER:** The meeting was called to order by Harry Gilger at 5:30 PM.

- **Announcements**

- The Chair read required on-line announcement covering the conduct of voting members and guests during the meeting.

- **Approval of Agenda:** A motion was made by Harry Gilger and seconded by Rick Raymond to approve the meeting agenda.

- **Approval of minutes:** Motion made by Joseph Kochera and seconded by Rick Raymond to approve the April 13, 2022, meeting minutes.

- **Guest Speaker** Representative Caldier spoke about the legislative process during the past two years and the challenges encountered working remotely. One of the initiatives she has been working on involves licensing of military spouses in the state who possess professional credentials. This has been a problem in the past resulting in military spouses having to put their careers on hold when residing in WA state with their sponsors. She is also working toward property tax relief for veterans. Representative Caldier is also working hard to improve access to healthcare. She reported that legislation passed in 2022 will not permit the sale of gas powered vehicles in Washington state after 2030. She also expressed concern that some of the legislation recently passed will have an adverse effect on fixed income individuals due to associated higher taxes and fees imposed on citizens.

- **Guest Speaker** - Jason Doty, Mikko Azul, Brenda Barker and Nancy Odour presented an excellent overview of programs offered to the community by the Aging and Long-Term Care Division of the Kitsap County Human Services Department. A copy of the presentation is attached. They delivered timely information about their services to veterans in Kitsap County. One of the more recent programs added to a long list of services includes Veteran Directed care (VDC). Veteran Directed Care gives Veterans of all ages the opportunity to receive the Home and Community Based Services they need in a consumer-directed way. This program is for Veterans who need personal care services and help with activities of daily living. Examples include help with bathing, dressing, or fixing meals. This program is also for Veterans who are isolated, or their caregiver is experiencing burden. Veterans in this program are given a budget for services that is managed by the Veteran or the Veteran's representative. With the help of a counselor, Veterans hire their own workers to meet their daily needs to help them live at home or in their community.

- Program provides Veterans with choice and control over the services to remain independent.
- Access to the program is through a referral process from VAMC to DSHS to Kitsap

Aging:

- Care Consultant model uses a designated case manager.
- Veteran decision-making authority for services, supports, and spending plan to permit maximum flexibility to meet the veterans needs and desires.
- CARE VDC assessment.

- **Reports: Committee Reports. Lack of time did not permit detailed reports from leaders this month.**
  - Veterans Assistance Funds – Reviewed the monthly financial report. Harry Gilger asked why line 5451, “Operating Rentals”, appears twice on the report under both County Staff Charges and Standdown. Rick Becker investigated and was told by Allen Sharett that Operating Rentals in the County Staff Charges reflects copy machine use associated with support to the Veterans Advisory Board.
  - Tiny Houses – Nothing new to report.
  - Veterans Garden – Garden is muddy right now. Plans to burn have been cancelled. Weeds need to be pulled and the fence needs to be erected. Peggy Roy asked for volunteers to support a garden workday.
  - Public Affairs - Joe Kochera invited members to the Armed Forces Day parade on the 21<sup>st</sup> of May.
  - Military Appreciation Day – Nothing new to report.
  - Veterans Day –Nothing new to report
  - Social Media – Nothing new to report.
  - Suicide Prevention – Dan asked if he could post the Veterans Advisory Board on a flier that will be posted to Facebook pages. Dan will send the document to Rick Becker for review.
  - Veteran Education – Tatiane discussed rule changes for veteran housing allowances. She expects that as more in-person classes resume enrollment will increase. Transportation to classes is available to veterans in need.
  - Women’s Resource Group – Jaymie DeGooyer has resumed responsibility for the group.
  - Unforgotten Run – Peggy noted that planning for the event continues. Five Veteran remains will be delivered to Tahoma National Cemetery. She discussed some details of the motorcycle procession.
  - CBOC – Peggy announced a new physician assistant at the Silverdale clinic. Implementation of the new medical record system will be occurring soon. New providers are expected which will increase enrollment up to 9,200. Check with the clinic for details and phasing of increased provider enrollment.
- **Old Business –**
  - Peggy delivered an overview of the Grab and Go. The event was a success. Leftover bags were distributed to Garry Hughes at KCR.
  - The September Stand Down planning has started. New vendors are needed to support the event. Joe Kochera volunteered to research food truck vendors to offer food during the event.
- **New Business –**
  - The group discussed meeting in person. Tatiane announced that Olympic College has graciously agreed to host the board meetings. The VAB can meet in the large lecture hall. She also explained that technology is available to use video teleconferencing to support hybrid meetings. Harry made a motion to offer in-person meetings starting in June at Olympic College. Rick Raymond seconded the motion and the motion passed unanimously.

- **Good of the Order/Announcements:**
  - No announcements.
  
- **Public Comments:** There were no public comments.
  
- **Next meeting:** Next monthly meeting will be June 8, 2022. The in-person meeting will be held at Olympic College in Building 4, Room 129. A link allowing online access to the meeting will be sent out at a later date.
  
- **ADJOURNMENT:** Meeting adjourned at 1900.

Task Tracker			
Date	Name	Task and Goal for Completion	Progress
5/11/22	Rick Becker	Review Kitsap County Advisory Board label on Suicide Prevention Flier.	Flier is produced by the Veterans Administration and after review of their web site appears to be outdated. Recommended that the flier not be labeled with Kitsap County VAB information as we do not want to distract the reader from the suicide crisis line information content. Completed 5/16/2022.

**ATTENDANCE:**

<b>MEMBERS</b>	<b>GUESTS</b>	<b>STAFF</b>
<u>Present</u> Harry Gilger Dan Piper Dennis Mannick Peggy Roy Tatiane Simons Richard Raymond Joe Kochera Jayme DeGooyer	Representative Caldier Jason Doty (Aging and Long Term Care) Mikko Azul (Aging and Long Term Care) Nancy Ourada (Aging and Long Term Care) Brenda Barker (Aging and Long Term Care)  Tisha Herren Community Member	Sonya Mills Rick Becker
<u>Absent/Excused</u> Joel Atteberry Scott Austin Clive Stewart (E) Brian Davis (E) Frank Gibbons (E) George Holden(E) Jeff Rimack Bob Theal (E)		



## 2022 Veterans Relief Fund Budget

As of May 31, 2022

Account #	Account Title	Budget	Year to Date	Percent	Balance
	Beginning Fund Balance	300,000.00	354,753.69		
<b>Current Revenue</b>					
3110.10	Real & Personal Property	596,000.00	304,914.09	51.2%	291,085.91
3610.11	Investment Interest	2,000.00	113.82	5.7%	1,886.18
3000	Other Revenue	0.00	1,186.92	100.0%	(1,186.92)
	<b>Revenue total</b>	<b>598,000.00</b>	<b>306,214.83</b>	<b>51.2%</b>	<b>291,785.17</b>
	<b>Budget total</b>	<b>898,000.00</b>			
<b>County Staff Charges</b>					
5101	Regular Salaries	38,759.00	15,571.31	40.2%	23,187.69
5201	Industrial Insurance	455.00	158.13	34.8%	296.87
5202	Social Security	2,965.00	1,182.02	39.9%	1,782.98
5203	PERS Retirement	3,973.00	1,586.51	39.9%	2,386.49
5209	WA State Family Leave	57.00	19.17	33.6%	37.83
5229	Benefit Bucket	7,245.00	4,695.13	64.8%	2,549.87
5311	Office Supplies	500.00	264.46	52.9%	235.54
5419	Other Prof Services	-	400.00	100.0%	(400.00)
5422	Cellular Telephone	-	118.64	100.0%	(118.64)
5425	Postage	100.00	2.12	2.1%	97.88
5431	Mileage	1,000.00	-	0.0%	1,000.00
5432	Travel	500.00	-	0.0%	500.00
5451	Operating Rentals	-	264.55	100.0%	(264.55)
<b>Contracted Services</b>					
5415	Management Consulting	(130,000.00)	-	0.0%	(130,000.00)
	KCR	600,000.00	149,007.15	24.8%	450,992.85
	NW Justice League	50,000.00	14,900.50	29.8%	35,099.50
<b>Standdown</b>					
5311	Office Supplies	(9,500.00)	-	0.0%	(9,500.00)
	KAVA	10,000.00	10,000.00	100.0%	-
5413	Medical/Dental	2,000.00	-	0.0%	2,000.00
5441	Advertising	2,000.00	-	0.0%	2,000.00
5451	Operating Rentals	500.00	-	0.0%	500.00
5499	Other Miscellaneous	9,183.00	-	0.0%	9,183.00
	Veteran's Garden	300.00	-	0.0%	300.00
<b>County Charges</b>					
5912	I/F IS Service Charges	3,012.00	1,255.00	41.7%	1,757.00
5913	I/F IS Program Maintenance	1,170.00	487.50	41.7%	682.50

5922	I/F IS Projects	166.00	69.15	41.7%	96.85
5996	Indirect Cost Allocation	6,001.00	3,000.50	50.0%	3,000.50
	<b>Expense total</b>	<b>600,386.00</b>	<b>202,981.84</b>	<b>33.8%</b>	<b>397,404.16</b>
	Estimated ending fund balance	297,614.00	250,000.00		
	<b>Budget total</b>	<b>898,000.00</b>			



**KITSAP COMMUNITY**  
**RESOURCES**  
Creating Hope | Restoring Lives

**Veterans Assistance Fund 2022**

**Monthly Report:** May 2022

**Submitted by:** Garry Hughes

<b>Activity</b>	<b>May</b>	<b>YTD</b>
Total Applicants	49	219
Total # of New Applicants	10	30
Applications Accepted	48	217
Applications Denied	1	2
General Discharges	0	2
2022 Total Unduplicated	28	128
<b>Total Payout</b>	<b>\$ 41,650.34</b>	<b>\$ 155,503.48</b>

<b>Activity</b>	
Appliances	
Auto Repair	\$ 2,121.73
Burial	
Bus Pass	
Bus Ticket Home	
Clothing	\$ 1,764.16
Dental	\$ 188
Food, includes hygiene and cleaning supplies	\$ 2,122.52
Gasoline	\$ 1,071.78
Heating Oil	
Motel	
Medical	
Natural Gas	\$ 674.39
Occupation Certification	
Phone	\$ 855.10
Propane	\$ 925.10
PSE	\$ 10,315.28
Rent	\$ 15,746.11
Sewer	\$ 176.54
Union Dues	
Waste Management	\$ 646.02
Water	\$ 5,043.61
Wood for Heat/ Pellets	
Misc.	
<b>Total Payout</b>	<b>\$ 41,650.34</b>

<b>Demographics</b>	<b>May</b>	<b>YTD</b>
Veteran	26	122
Dependent	1	5
Widow	1	1
<b>Gender</b>		
Male	22	89
Female	6	39
Other Gender	0	0
<b>Age</b>		
30 yrs. old and under	1	3
31 to 60 yrs. old	7	44
60 yrs. old and over	20	81
<b>Ethnicity</b>		
Hispanic or Latino	0	0
Non-Hispanic or Latino	45	128
<b>Race</b>		
American Indian/Alaskan Native	0	0
Asian	0	0
Black or African American	6	23
Native Hawaiian or Other Pacific Islander	3	4
White	19	101
Other Race	0	0
Multi Race (2 or more of the above)	0	0

Of those that were served out of the Assistance Fund, some were given information on other KCR programs.

KCR \$ value of referrals – \$14,265

KCR \$ value of referrals YTD (January 2022 – Present) – \$44,331

Applications Denied: 1 - *most denials are handled prior to the veteran being seen in office, many are after speaking on phone and gathering general information, and these are not reported on. Only those ending up in face to face meetings are reported on – regarding this denial, client was over income but was able to refer to SSVF*

## **Referrals**

All clients are given referrals to community services including KCR.

Of those Veterans served out of the assistance fund, all were referred to other programs and given resources outside of KCR:

- Homeownership programs (Habitat for Humanity)
- Medical claims resources
- Pierce County VAF
- Mason County VAF
- King County VAF
- SSVF (Supportive Services for Veterans and Families)
- Food Banks/Free Meal Sites
- Salvation Army, St. Vincent's de Paul, DSHS

- Work Source
- WDVA/Building 10
- American Financial Solutions
- 211 Resource Line
- Transportation Resources
- Legal Resources/Northwest Justice Project
- HVRP and VIP programs
- American Financial Solutions
- Landlord/Tenant laws of Washington State
- HVRP and VIP programs
- Housing Solutions Center (HSC)

\$ Value of Referrals outside of KCR - \$8,642

\$ Value of Referrals YTD (January 2022-Present) - \$25,261

55 phone calls fielded seeking information outside of assistance fund

### **May Breakdown:**

#### **Jail Contacts – 3**

YTD (January 2022-Present) – 8 individuals

#### **Clean and Sober Housing – 0**

YTD (January 2022-Present) – 1 individual (\$800)

#### **Eviction relief Funding – 1**

YTD (January 2022-Present) – 1 Households (\$)

**Kitsap County Veterans Assistance Program - Summary of Direct Emergency Assistance During 2022**

Total Direct Service Budget 2022 - \$350,000

Activity	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Total 2022
Appliances		\$ 142	\$ 786	\$ 1,900									\$ 2,828
Auto Repair	\$ 5,988	\$ 1,282	\$ 4,853	\$ 2,527	\$ 2,122								\$ 16,772
Burial		\$ 3,000	\$ 605	\$ 6,968									\$ 10,573
Bus Pass													\$ -
Bus Ticket Home													\$ -
Clothing		\$ 250	\$ 250	\$ 624	\$ 1,764								\$ 2,888
Dental	\$ 959		\$ 2,491	\$ 1,705	\$ 188								\$ 5,343
Food	\$ 2,049	\$ 1,915	\$ 1,764	\$ 3,413	\$ 2,123								\$ 11,264
Gasoline	\$ 607	\$ 459	\$ 400	\$ 671	\$ 1,072								\$ 3,209
Heating Oil													\$ -
Motel	\$ 285												\$ 285
Medical	\$ 47	\$ 103	\$ 1,345	\$ 180									\$ 1,675
Natural Gas	\$ 139	\$ 643	\$ 615	\$ 491	\$ 674								\$ 2,562
Occupation Certification													\$ -
Phone	\$ 1,129	\$ 1,085		\$ 2,889	\$ 855								\$ 5,958
Propane	\$ 1,273	\$ 664	\$ 1,193	\$ 938	\$ 925								\$ 4,993
PSE	\$ 2,984	\$ 3,212	\$ 4,388	\$ 4,601	\$ 10,315								\$ 25,500
Rent	\$ 20,322	\$ 7,004	\$ 2,481	\$ 4,633	\$ 15,746								\$ 50,186
Sewer	\$ 457	\$ 333	\$ 774	\$ 305	\$ 176								\$ 2,045
Union Dues													\$ -
Waste Management	\$ 167	\$ 125	\$ 92	\$ 210	\$ 646								\$ 1,240
Water	\$ 1,065	\$ 920	\$ 262	\$ 1,150	\$ 5,044								\$ 8,441
Wood for Heat/ Pellets													\$ -
<b>TOTALS</b>	<b>\$ 37,471</b>	<b>\$ 21,137</b>	<b>\$ 22,299</b>	<b>\$ 33,205</b>	<b>\$ 41,650</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 155,762</b>
<b>Balance</b>	<b>\$ 312,529</b>	<b>\$ 291,392</b>	<b>\$ 269,093</b>	<b>\$ 235,888</b>	<b>\$ 194,238</b>	<b>\$ 194,238</b>	<b>\$ 194,238</b>	<b>\$ 194,238</b>	<b>\$ 194,238</b>	<b>\$ 194,238</b>	<b>\$ 194,238</b>	<b>\$ 194,238</b>	<b>\$ 194,238</b>

Demographics	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Total 2022
Veteran	49	19	12	16	26								122
Dependent	3	0	0	1	1								5
Widow	0	0	0	0	1								1
<b>Gender</b>													
Male	32	13	8	14	22								89
Female	20	6	4	3	6								39
Other Gender	0	0	0	0	0								0
<b>Age</b>													
30 yrs. old and under	2	0	0	0	1								3
31 to 60 yrs. old	19	5	5	8	7								44
60 yrs. old and over	31	14	7	9	20								81
<b>Ethnicity</b>													
Hispanic or Latino	0	0	0	0	0								0
Non-Hispanic or Latino	52	19	12	17	28								128
<b>Race</b>													
American Indian/Alaskan Native	0	0	0	0	0								0
Asian	0	0	0	0	0								0
Black or African American	11	4	0	2	6								23
Native Hawaiian or Other Pacific Islander	0	1	0	0	3								4
White	41	14	12	15	19								101
Other Race	0	0	0	0	0								0
Multi Race (2 or more of the above)	0	0	0	0	0								0
<b>TOTALS</b>	<b>52</b>	<b>19</b>	<b>12</b>	<b>17</b>	<b>28</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>128</b>

<b>2022 Applications Per month</b>	52	40	30	48	49	0	0	0	0	0	0	0	219
<b>2022 New Clients served YTD</b>	4	3	3	10	10	0	0	0	0	0	0	0	30
<b>2022 Clients denied</b>	0	0	1	0	1	0	0	0	0	0	0	0	2
<b>2022 Total Clients Served (unduplicated #)</b>	<b>52</b>	<b>19</b>	<b>12</b>	<b>17</b>	<b>28</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>128</b>

<b>2021 Applications Per month</b>	50	40	48	43	41	49	49	51	51	56	57	0	535
<b>2021 New Clients served YTD</b>	5	5	3	3	0	4	5	3	5	9	6	0	48
<b>2021 Clients denied</b>	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>2021 Total Clients Served (unduplicated #)</b>	<b>50</b>	<b>24</b>	<b>19</b>	<b>14</b>	<b>8</b>	<b>12</b>	<b>15</b>	<b>15</b>	<b>13</b>	<b>9</b>	<b>6</b>	<b>0</b>	<b>185</b>

<b>2020 Applications Per month</b>	50	42	31	33	37	45	49	36	55	59	43	60	540
<b>2020 New Clients served YTD</b>	8	6	5	6	6	9	4	3	6	5	3	8	69
<b>2020 Clients denied</b>	0	1	0	0	0	1	0	0	0	0	0	0	2
<b>2020 Total Clients Served (unduplicated #)</b>	<b>50</b>	<b>22</b>	<b>17</b>	<b>19</b>	<b>16</b>	<b>16</b>	<b>15</b>	<b>8</b>	<b>12</b>	<b>16</b>	<b>8</b>	<b>9</b>	<b>208</b>

<b>2019 Applications Per month</b>	57	39	51	67	58	44	58	48	41	63	43	44	613
<b>2019 New Clients served YTD</b>	7	8	7	9	8	7	10	4	4	11	5	5	85
<b>2019 Clients denied</b>	1	0	0	1	0	0	0	0	1	1	0	0	4
<b>2019 Total Clients Served (unduplicated #)</b>	<b>56</b>	<b>20</b>	<b>22</b>	<b>31</b>	<b>24</b>	<b>18</b>	<b>21</b>	<b>11</b>	<b>15</b>	<b>18</b>	<b>13</b>	<b>7</b>	<b>256</b>

<b>2018 Applications Per month</b>	41	29	34	38	42	42	43	33	40	37	40	0	419
<b>2018 New Clients served YTD</b>	7	4	2	5	5	4	5	5	8	9	7	0	61
<b>2018 Clients denied</b>	0	0	0	0	0	1	0	1	1	0	0	0	3
<b>2018 Total Clients Served (unduplicated #)</b>	<b>41</b>	<b>16</b>	<b>17</b>	<b>11</b>	<b>18</b>	<b>15</b>	<b>18</b>	<b>11</b>	<b>12</b>	<b>17</b>	<b>22</b>	<b>0</b>	<b>198</b>

<b>2017 Applications Per month</b>	37	30	49	43	36	48	48	55	38	49	48	47	528
<b>2017 New Clients served YTD</b>	8	8	7	12	8	8	3	13	15	10	7	11	110
<b>2017 Clients denied</b>	0	1	1	2	0	2	0	1	1	3	2	2	15
<b>2017 Total Clients Served</b>	<b>37</b>	<b>29</b>	<b>48</b>	<b>41</b>	<b>36</b>	<b>46</b>	<b>48</b>	<b>54</b>	<b>37</b>	<b>46</b>	<b>46</b>	<b>45</b>	<b>513</b>

<b>2016 Applications per month</b>	36	45	37	36	36	41	50	40	33	37	35	32	458
<b>2016 New Clients served YTD</b>	10	14	7	5	5	10	13	10	9	7	9	2	101

<b>2015 Applications per month</b>	38	35	46	45	39	22	48	41	42	34	40	42	472
<b>2015 New Clients served YTD</b>	11	13	19	12	8	5	14	14	10	10	13	15	144