



Kitsap County Housing and  
Homelessness Division

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# Annual Report 2018



# Division Overview

## Mission and Vision

The Housing and Homeless Division works to reduce Kitsap homelessness and to support and increase affordable housing through implementation of state legislation and local policies.

Vision: to make homelessness a **rare, brief,** and **one-time** occurrence in Kitsap County and to ensure that affordable housing is accessible to all Kitsap residents who need it.

Mission: to ensure that Kitsap County is a leader in reducing homelessness and improving access to affordable housing through systematic planning, facilitating strategic investments of public funds, measuring and reporting on progress, and ensuring an effective community response to these issues.



## Strategic Investment of Public Funds

Kitsap County manages the Affordable Housing Grant Program, the Homeless Housing Grant Program, and the Consolidated Housing Grant program.

- Investment of nearly **\$3 million** annually in non-profit programs and services

## Measuring and Reporting Progress

Homeless service providers collect information about homeless households receiving housing services. Kitsap County reports outcomes, tracks system performance, and uses data to inform future needs for services and funding.

- Countywide system performance reports (4 quarterly and 1 annual)
- Geographic data summaries about homelessness across the county
- Visit <https://www.kitsapgov.com/hs/Pages/HH-Reports-and-Data-Homelessness.aspx> for additional division reports

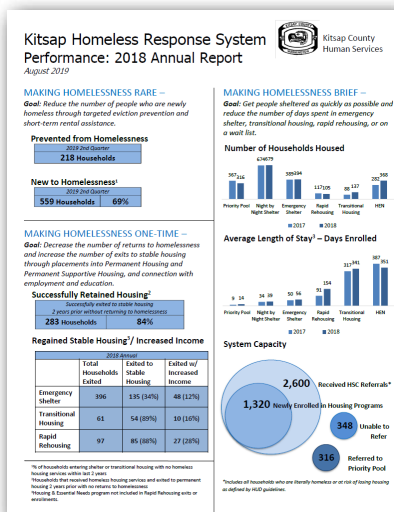
## DIVISION STAFF

**Kirsten Jewell**  
Division Manager  
(360) 337-7286  
kjewell@co.kitsap.wa.us

**Cory Derenburger**  
Program Specialist  
(360) 337-7287  
cderenbu@co.kitsap.wa.us

**Doug Washburn**  
Director, Department of Human Services  
dwashburn@co.kitsap.wa.us

<https://www.kitsapgov.com/hs/Pages/housing.aspx>



*Thank You*

Kitsap County Commissioners Robert Gelder, Charlotte Garrido, and Ed Wolfe for their support of people experiencing homelessness

## Coordinated Community Response

The Division is responsible for developing Homeless Housing Plans, coordinating the annual Point-in-Time Count, and facilitating stakeholder work groups and special projects. The Division works closely with the many housing and social service providers that make up the Homeless Crisis Response System. Many of these organizations are also part of the Kitsap Housing and Homelessness Coalition.

- Updated the Kitsap County Homeless Crisis Response and Housing Plan
- Coordinated the Annual Point-in-Time Count by recruiting volunteers, providing training, organizing survey opportunities, and reporting survey results
- Coordinated the Severe Weather Shelter Program
- Updated the "How to Help People Living Homeless" guide

### 2018 Annual Point-in-Time Count

The Point-in-Time Count is an annual state-mandated 24-hour survey of people experiencing homelessness. The Housing and Homelessness Division coordinates the survey process. In 2018, 90 unique volunteers gave a total of 422 hours surveying at 24 locations including 3 Project Connect Fairs, 5 Street Outreach Surveying Teams, and numerous shifts at 13 different food banks and meal site locations. In all 337 individuals were surveyed and 149 were identified as living unsheltered.



### Severe Weather Shelters



The Kitsap County Severe Weather Shelter Program is a partnership between the Housing and Homelessness Division, Kitsap County Department of Emergency Management, and the five organizations that host the shelters.

In 2018 the Division took on responsibility for overseeing the SWS program by providing training and coordination of volunteer scheduling. The Division improved volunteer scheduling by introducing an online and mobile scheduling app. It also worked with 2-1-1 to add a text-based shelter activation notification system.

During the 2018-2019 season 1,167 overnight stays were provided over 39 activation days.

To subscribe to future shelter activation notifications text KITSAPSW to 898-211.

For more information or to volunteer visit <http://tiny.cc/KCSWS>

## Kitsap Homeless Crisis Response And Housing Plan Update



### HEADING HOME

Kitsap Homeless Crisis Response and Housing Plan

2018 Update



Kitsap County  
Department of Human Services



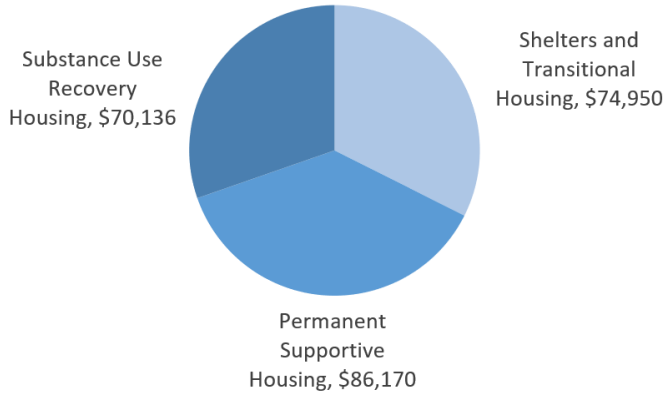
Kitsap Housing and  
Homelessness Coalition

The Kitsap County Board of County Commissioners approved the 2018 Homeless Crisis Response Plan on May 23, 2018. The plan includes input from many elected officials, community members, social service providers, housing providers, and from people experiencing homelessness. The Division will work with the Kitsap Housing and Homelessness Coalition and many community partners to implement strategies outlined in the plan over the next 3-5 years.

## Affordable Housing Grant Program

# \$231,256

Invested in Operations & Maintenance of Shelter and Affordable Housing Units



Affordable Housing Grant Program funds are authorized by the Washington State legislature and are collected through a fee on certain transactions recorded at the Auditor's Office.

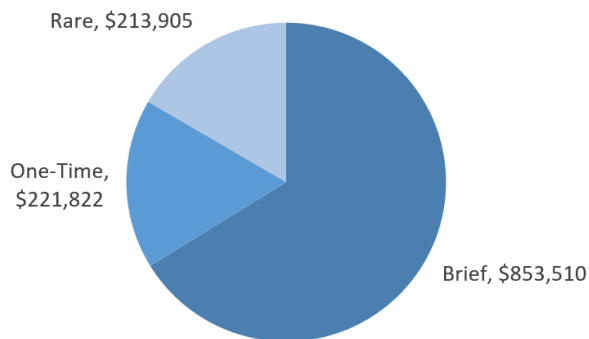
These grant funds are distributed through a competitive process to Kitsap organizations that provide affordable housing in a variety of ways, including shelters, transitional housing, and substance use recovery housing. For more information on the grant process please visit: <https://www.kitsapgov.com/hs/Pages/HH-Coordinated-Grant-Application-Process.aspx>

The authorizing legislation defines the allowable use of funds as: operations and maintenance support for existing affordable housing, acquisition, rehab, or development of new affordable housing, rental assistance voucher programs, and support for overnight shelters. With such a small annual total, in Kitsap the funding has been prioritized to fund operations and maintenance.

## Homeless Housing Grant Program

# \$1,289,237

Invested to Make Homelessness Rare, Brief, and One-Time



Homeless Housing Grant Program funds are authorized by the Washington State legislature and are collected through a fee on certain transactions recorded at the Auditor's Office.

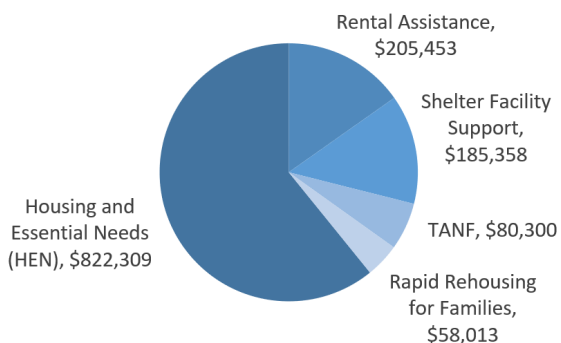
These grant funds are distributed through a competitive process to Kitsap housing programs and social service providers working to implement the strategies and action steps identified in the Kitsap Homeless Crisis Response and Housing Plan.

The Kitsap Homeless Crisis Response and Housing Plan outlines five goals for addressing homelessness (listed on the following pages). Each goal includes specific strategies and action steps. The Plan is available at <https://www.kitsapgov.com/hs/Pages/HH-Homeless-Crisis-Response-and-Housing-Plan.aspx>

## Consolidated Homeless Grant

# \$1,351,433

Invested in Shelter Facility Support, Temporary Assistance for Needy Families (TANF), Rapid Rehousing for Families, HEN, and Rental Assistance







The Consolidated Homeless Grant (CHG) program is funded through the portion of document recording fees that are not retained locally and are transmitted to the Washington State Department of Commerce. Commerce distributes these funds back to counties through contracts for specific homeless housing and services. These grant funds are administered by the Division and sub-contracted to eligible service providers. The funds are governed by Commerce's CHG Guidelines.




Temporary Assistance for Needy Families (TANF) provides temporary cash for families in need. Eligibility for TANF is determined by the Department of Social and Health Services (DSHS).

The Housing and Essential Needs (HEN) program provides access to essential needs items and rental assistance for low-income individuals who are unable to work for at least 90 days due to a physical and/or mental incapacity and are ineligible for Aged, Blind, or Disabled (ABD) cash assistance. While DSHS/CSD determines eligibility for the referral to the HEN program, actual eligibility for rental assistance and essential needs items is determined by the Department of Commerce through a network of homeless service providers.




# Distributed Grant Funding by Goals



The Kitsap Homeless Crisis Response and Housing Plan includes goals, strategies, action steps, and metrics for measuring the effectiveness of the countywide homeless crisis response system. Grant funding is distributed to service providers that are implementing strategies outlined in the plan to meet the following goals.

Strategies	Investments	2018 Results
<b>Goal 1: Make homelessness rare.</b>		
<b>Homeless Prevention</b>  <p>Targeted prevention resolves imminent homelessness with housing-focused case management and temporary rent subsidies.</p>	<b>Housing Kitsap</b> <i>HHGP (\$100,868)</i>	43 low-income households retained housing
	<b>Housing Resources Bainbridge</b> <i>HHGP (\$28,518)</i>	10 low-income households retained housing
	<b>Kitsap Community Resources</b> <i>CHG (\$67,114*)</i>	15 households prevented from eviction/able to secure housing
	<b>North Kitsap Fishline</b> <i>HHGP (\$28,537)</i>	50 households prevented from eviction/able to secure housing
	<b>Olive Crest</b> <i>HHGP (\$55,982*)</i>	35 foster youth retained stable housing and received supportive services
<b>Goal 2: Make homelessness brief.</b>		
<b>Coordinated Entry</b>  <p>Connects households that are homeless or at risk of homelessness to appropriate housing interventions at one-stop housing resource offices located across the county.</p>	<b>Kitsap Community Resources Housing Solutions Center</b> <i>HHGP (\$297,062)</i>	2,601 households connected to shelter and housing  1,196 individuals were contacted by outreach specialists in the community, at events, the jail, and treatment facilities
	<b>Continuous Stay Emergency Shelters</b>  <p>Emergency housing that provides a short-term stay at no cost. Beds are reserved for residents until they exit the program. Shelter stays typically include housing case management and connections with resources with the goal of securing appropriate permanent housing.</p>	<b>Catholic Community Services Benedict House</b> <i>CHG (\$13,998), AHGP (\$35,000), HHGP (\$95,000)</i>
	<b>Kitsap Community Resources Emergency Housing</b> <i>CHG (\$8,824*), AHGP (\$8,411*), HHGP (\$8,071*)</i>	16 beds for families 59 individuals served
	<b>St Vincent de Paul Stella Maris House</b> <i>CHG (\$9,433)</i>	15 beds for women and women with children 96 individuals served
	<b>Weaver Foundation Georgia's House</b> <i>HHGP (\$46,876)</i>	22 beds for women and women with children 129 individuals served
	<b>Coffee Oasis Youth Shelter</b> <i>CHG (\$6,079*), HHGP (\$6,650*)</i>	6 beds for youth 16-20 years of age 41 youth served
	<b>YWCA of Kitsap County ALIVE Domestic Violence Shelter</b> <i>CHG (\$15,069)</i>	13 beds for women and women with children fleeing domestic violence 41 individuals served
	<b>Drop-in Shelters</b>  <p>Emergency housing that provides a short-term stay at no cost. Beds are not reserved for multiple days, but are made available on an individual night basis.</p>	<b>Kitsap Rescue Mission Safe Harbor Shelter</b> <i>HHGP (\$50,000)</i>

Strategies	Investments	2018 Results
<b>Seasonal Shelters</b>  <p>Emergency shelter beds function similarly to drop-in shelter beds, but are only available during a specified period, or dependent on severe weather.</p>	<b>Salvation Army Winter Shelter</b> <i>HHGP (\$84,972)</i>  <b>Severe Weather Shelters</b> <i>not funded by AHGP, HHGP, or CHG</i>	<b>65</b> beds for adults, families, and youth December 1 - March 31 <b>519</b> individuals served  <b>42</b> max beds in 4 locations - availability is weather dependent <b>1,167</b> overnight stays
<b>Transitional Housing</b>  <p>Subsidized housing for up to 2 years with rent typically set at no more than 30% of client's income. Case management services are included to prepare individuals to obtain housing and live self-sufficiently.</p>	<b>Bremerton Housing Authority Mental Health Housing</b> <i>HHGP (\$35,900)</i>  <b>Kitsap Community Resources Transitional &amp; Supportive Housing</b> <i>CHG (\$33,092*), AHGP (\$31,539*), HHGP (\$30,265*)</i>	<b>5</b> units for adults with chronic mental illness <b>12</b> households served  <b>22</b> units for families <b>46</b> households served
<b>Homeless Services</b>  <p>Provides supportive services to help homeless or unstably housed individuals meet basic needs, seek employment, participate in training programs, and to address barriers to housing or engagement in services.</p>	<b>Kitsap Community Resources</b> <i>CHG (\$12,728*), HHGP (\$23,002*)</i>  <b>Kitsap Rescue Mission</b> <i>HHGP (\$25,000)</i>  <b>North Kitsap Fishline</b> <i>HHGP (\$16,121*)</i>  <b>The Coffee Oasis</b> <i>HHGP (\$88,350*)</i>  <b>The Salvation Army</b> <i>HHGP (\$46,241)</i>	<b>23</b> adults provided with safe parking <b>176</b> households provided case management and services  <b>342</b> adults provided case management, life skills, educational offerings, and employment assistance  <b>15</b> adults provided safe parking or camping space with services and <b>5</b> households provided motel vouchers  <b>173</b> homeless youth provided life skills training, <b>148</b> youth engaged in housing case management, <b>41</b> participated in job training, and <b>15</b> entered into supportive housing  <b>14</b> households provided motel vouchers and <b>577</b> homeless adults helped with assistance including: basic needs, transportation, ID cards, showers, food, camping gear, clothing, and other essentials

## Goal 3: Make homelessness one-time.

<b>Permanent Supportive Housing</b>  <p>Permanent subsidized housing serves individuals or households in need of ongoing supportive services and assistance such as people with mental health issues, substance abuse disorders, physical disabilities, or more than one of these.</p>	<b>Housing Resources Bainbridge Permanent Supportive Housing</b> <i>HHGP (\$38,293)</i>  <b>YWCA of Kitsap County Home Safe</b> <i>HHGP (\$20,000)</i>	<b>14</b> units for low-income adults and families <b>12</b> households served  <b>10</b> units for women with children fleeing violence <b>12</b> households served
<b>Permanent Housing</b>  <p>Permanent subsidized housing that serves low-income individuals or households without a disability, but who need ongoing supportive services and assistance.</p>	<b>Catholic Housing Services Max Hale Center</b> <i>AHGP (\$41,120), HHGP (\$25,000)</i>  <b>Kitsap Community Resources Housing Assistance Program</b> <i>CHG (\$18,982*), AHGP (\$45,050*), HHGP (\$8,762*)</i>	<b>53</b> units for single adults <b>58</b> households served  <b>19</b> units for families <b>20</b> households served
<b>Substance Use Recovery Housing</b>  <p>Clean and sober living for individuals and families in recovery from addiction. Includes peer support and connection to services which reinforce a substance-free lifestyle and promote long-term recovery.</p>	<b>Agape Unlimited Sisyphus II Permanent Housing</b> <i>AHGP (\$21,600), HHGP (\$30,000)</i> <b>Koinonia Inn Transitional Housing</b> <i>AHGP (\$48,536)</i>  <b>West Sound Treatment Center O'Hana House and Lighthouse</b> <i>HHGP (\$53,339)</i>	<b>24</b> units for single adults and families <b>74</b> households housed with recovery supports  <b>6</b> units for pregnant and parenting women in recovery <b>13</b> households housed with recovery supports  <b>11</b> units for single women and women w/children <b>6</b> units for single men <b>20</b> households served with recovery housing and supports

Strategies	Investments	2018 Results
<p><b>Rapid Re-Housing</b></p> <p>Helps to quickly move households from homelessness into permanent housing by providing move in assistance, temporary rent subsidies, and housing-focused case management.</p> 	<p><b>Kitsap Community Resources</b> Rapid Re-Housing CHG (\$288,385*), HHGP (\$39,431*)</p> <p><b>North Kitsap Fishline</b> Rental Assistance HHGP (\$6,997)</p> <p><b>Olive Crest</b> Independent Living Skills CHG (\$5,166*)</p>	<p>67 households obtained stable housing</p> <p>5 households obtained stable housing</p> <p>1 foster youth obtained stable housing</p>
<p><b>HEN - Housing &amp; Essential Needs</b></p> <p>Provides program participants with rent assistance, utility and transportation assistance, as well as hygiene supplies.</p> 	<p><b>Catholic Community Services</b> Housing &amp; Essential Needs CHG (\$822,309)</p>	<p>346 households helped to obtain or retain housing and provided essential needs</p>

## Goal 4: Continuously improve the homeless crisis response system.

- The Kitsap Homeless Crisis Response and Housing Plan update was approved by Board of Commissioners, May 2018.
- Coordinated Entry program increased outreach to unsheltered homeless individuals and to the jail.
- The Kitsap County Severe Weather Shelter program partnered with 2-1-1 to create a text-based notification system for shelter activations.
- Expanded volunteer outreach for the Annual Point-in-Time Count Survey, including adding survey outreach teams to Bainbridge Island and adding additional survey locations.
- Mobile outreach workers were equipped with tablets to perform intake and access data in the field.

## Goal 5: Expand community engagement.

- The Homes for All Leadership Group met monthly to provide innovative, cross-sector leadership on homelessness.
- Quarterly performance dashboard reports were provided to the public and decision makers.
- 10+ presentations on homelessness were delivered to community groups.
- Formed and facilitated the Kitsap Youth Homelessness Work Group, in partnership with the Kitsap Juvenile Court.

*I don't know how to say how grateful I am for the house and the staff. Just having caring case managers at the house every day made my life so much easier. They listened and gave me encouragement when I felt low. They helped me come up with solutions when I struggled. They always went above and beyond in big and small ways. I did so much in this past year that I am proud of. I started college. I learned how to be a mom. I got married and am learning how to have a healthy relationship. I maintained my own recovery while my husband relapsed. I set boundaries and kept them. I made friends. I became more comfortable with life and feelings. I set goals and accomplished many of them. I am proud and eternally thankful for all the support I desperately needed through it all.*

*Agape Resident*

*Joan, a single mom with three boys left an abusive marriage and struggled to get back on her feet. She was living in a tent with her children and faces debilitating PTSD, traumatic brain injury, and a seizure condition. With help the family has now moved into a Project Based Voucher unit and Joan is focusing on creating a healthy and stable environment for herself and her kids. She is in counseling and is taking accelerated online courses working toward a bachelor's degree in educational studies. When she's done with school she wants to work in a nonprofit or to teach English as a second language.*

*Kitsap Community Resources Client*

# 2018 System Performance

Performance indicators measure the homeless crisis response system to ensure that households are moving from homelessness into housing, that the system is utilized at capacity, and that progress is made toward attaining the goals of making homelessness rare, brief, and one-time.

## Make homelessness rare.



219 

Households prevented from homelessness

69%   


Of households were experiencing homelessness for the first time (559 households)

## Make homelessness brief.




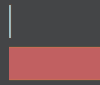



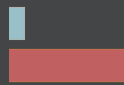



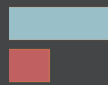


Median number of days for households experiencing homelessness to receive housing services after seeking assistance at the Housing Solutions Center

 6

4,496

Total unduplicated households served by the Kitsap Homeless Crisis Response System

### Length of time and households served in intervention

Priority Pool 	14 days avg 316 households	
Drop-in Shelter 	39 days avg 679 households	
Continuous Stay Shelter 	56 days avg 394 households	
Rapid Re-Housing 	154 days avg 105 households	
Transitional Housing 	341 days avg 137 households	
Housing & Essential Needs 	351 days avg 368 households	

## Make homelessness one-time.

1x

818 

Households exited the Kitsap Homeless Crisis Response System to Permanent Stable Housing

85%   
 of 885 households have not returned to homelessness

after exiting to housing 2 years prior

Performance is measured system-wide for Kitsap County; these measures include housing intervention programs funded by other sources. These additional programs are not funded by grants distributed through the Division, but are an important part of the Homeless Crisis Response System and provide additional units of housing and specialized services.