Salish Behavioral Health
Administrative Services Organization

TABLE OF CONTENTS

CALENDAR YEAR 2023

CHAPTER 1 – ADMINISTRATION

Definitions	*AD100*
Policy Development and Review	*AD101*
Provider Network Selection and Management	*AD102*
Credentialing and Recredentialing of Providers	*AD104*
Customer Service	*AD105*
Toll-free Crisis Line Management	*AD106*
Indian Health Care Providers	*AD107*

CHAPTER 2 – CLINICAL

Integrated Crisis System	*CL200*
Ensuring Care Coordination for Individuals	*CL201*
Involuntary Treatment Act Services	*CL202*
Levels of Care	*CL203*
Priority Populations and Wait Lists	*CL204*
Monitoring of Conditional Release, Less Restrictive, Assisted Outpatient Treatment Order	*CL205*
State Hospital and Long-Term Community Care Coordination	*CL206*
Jail Transition Services	*CL207*
Telemedicine	*CL208*
Recovery Navigator Program: REAL Program	*CL209*
Behavioral Health Housing	*CL210*
Criminal Justice Treatment Account Funded Therapeutic Court Incentives	*CL211*
Family Youth System Partner Round Table – FYSPRT	*CL212*
Salish Youth Network Collaborative – SYNC	*CL213*

CHAPTER 3 – COMPLIANCE

Compliance and *Program Integrity* *CP301*

Critical Incident Reporting *CP302*

Fraud, Waste, and Abuse Compliance Reporting Standards *CP303*

Code of Conduct *CP304*

Code of Conduct Attestation *CP304A*

CHAPTER 4 – CONSUMER AFFAIRS

Translation and Interpretation Services *CA401*

Grievance System *CA402*

Individual Rights *CA403*

SBH-ASO Individual Rights Statement *CA403A*

CHAPTER 5 – FISCAL MANAGEMENT

Eligibility Verification *FI501*

Third Party Liability and Coordination of Benefits *FI502*

Out of Network Non-Medicaid Billing *FI503*

Financial Management *FI504*

Cost Allocation Plan *FI505*

CHAPTER 6 – INFORMATION SYSTEMS

Health Information Systems *IS600*

Data Use, Security and Confidentiality *IS601*

Data Integrity *IS602*

Data Submission Procedures *IS603*

Disaster Recovery and Business Continuity *IS604*

CHAPTER 7 – QUALITY MANAGEMENT

Quality Management Plan *QM701*

CHAPTER 8 – UTILIZATION MANAGEMENT

Utilization Management Requirements *UM801*

Notice Requirements *UM802*

Authorization for Payment of Psychiatric Inpatient Services *UM803*

Access to Withdrawal Management SUD Services *UM804*

Crisis Stabilization Services *UM805*

Utilization Management of Outpatient Services *UM806*

State Only Funded Program of Assertive Community Treatment (PACT) *UM807*

Residential Placement for Mental Health Treatment *UM808*

Access to Residential Substance Use Disorder Treatment Services *UM809*

Criminal Justice Treatment Account *UM810*

CHAPTER 9 – PRIVACY & SECURITY

Definitions for Policies Governing Protected Health Information (PHI) *PS901*

Confidentiality, Use, and Disclosure of Protected Health Information *PS902*

Notice of Privacy Practices *PS902A*

Confidentiality and Security Agreement *PS902B*

SBH-ASO ROI *PS902C*

Privacy Administrative Requirements for Implementation and Maintenance of HIPAA and 42 CFR Part 2 *PS903*

Privacy and Security Policies Maintenance Plan *PS903A*

Privacy Training for Agency Staff *PS904*

Designated Record Set *PS905*

Breach Notification Requirements *PS906*

Individual Protected Health Information Rights *PS907*

Workstation and Portable Compute Use Procedure *PS908*

Protected Health Information Email and Internet Security *PS909*

Password Protection Procedure *PS910*

Administrative Requirements Documentation *PS911*